

DTK GLOBAL

DTK PRINT

Terms and Conditions:

LEGAL CLAIM

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ORDER APPROVAL

Customer is fully responsible for final proof and layout approval prior to the printing process.

DTK GLOBAL is NOT LIABLE for errors in a final product caused by any of the following reasons: Misspelling, Graphics, Bleeds, Grammar, Damage Fonts, Punctuation, Wrong cuts, Incorrect or Missing Folds, Finished Product Size INDEMNITY

By submitting the above document to DTK GLOBAL

"I agree to the following terms".

I have verified that spelling and content are correct. I am satisfied with the document layout. I understand that my document will print EXACTLY as it appears here, that I cannot make any changes once my order is placed, and that I assume all responsibility for typographical errors.

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You understand that all information, data, text, photographs, graphics, messages or other materials ("Content") are the sole responsibility of the person from which such Content originated. This means that you, and not DTK GLOBAL, are entirely responsible for all Content that you use from DTK GLOBAL Gallery or send, upload, post or transmit via the Service. Recognizing the global nature of the Internet, you agree to comply with all local rules regarding online conduct and acceptable Content. You agree to not use the Service to send, upload, post or otherwise transmit any Content that contains (i) child pornography or anything indecent, obscene, vulgar, lascivious, filthy or vile; (ii) a threat to kidnap or injure a person, a threat to injure the personal property or reputation of another person, a threat to accuse any person of a crime, a threat to inform another that a person has violated any law of the United States, or a threat of blackmail; (iii) any matter advocating or urging treason, insurrection, or forcible resistance to any law of the United States; (iv) any defamatory remarks directed at any other person or company; or (v) any content that infringes the intellectual property rights or other proprietary rights of DTK GLOBAL or any third

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You agree that you are responsible for protecting your password and controlling access to your registered account. You agree that you will be responsible for all orders placed or other actions that are taken through your registered account.

You acknowledge that DTK GLOBAL does not pre-screen Content, but that DTK GLOBAL and its affiliates shall have the right (but not the obligation) in their sole discretion to remove any Content that violates the terms of service or may otherwise be objectionable. You further acknowledge and agree that DTK GLOBAL may preserve Content and may also disclose Content if required to do so by law or in the good faith belief that such preservation or disclosure is reasonably necessary to: (a) comply with legal process; (b) enforce the terms of service; (c) respond to claims that the Content violates the rights of third-parties; or (d) protect the rights, property, or personal safety of DTK GLOBAL, its users and the public.

GOVERNING LAW

DTK GLOBAL (DTK PRINT) is based in El Centro, California. Any legal action or proceeding relating to or arising from your access to or use of this Site shall be instituted in El Centro, CA. You agree to submit to the jurisdiction of El Centro, CA courts and agree that venue in these courts is proper in any such legal action or proceeding.

LIMITATION OF LIABILITY

In no event shall DTK GLOBAL or its licensors, suppliers, or vendors, their officers, directors, employees, or agents, be liable for any special, incidental, indirect, or consequential damages of any kind, or for any damages whatsoever resulting from loss of use, data or profits, whether or not DTK GLOBAL has been advised of possibility of the damage, arising out of or in connection with the use or performance of the site or of failure to provide services that you order from DTK GLOBAL or its affiliates, including without limitation, damages arising from mistake, omission, virus, delay, or interruption of service. In no event shall DTK GLOBAL be liable or responsible for any damages or consequences arising from or related to your inappropriate or unauthorized use of the site or its content.

INDEMNITY

You agree that you shall indemnify and defend DTK GLOBAL and all parties from whom DTK GLOBAL has licensed portions of Content, and their directors, officers, and employees, against all claims, liability, damages, costs and expenses, including reasonable legal fees and expenses arising out of or related to (i) your breach of these Terms of Use or (ii) any suit, claim, or demand arising from or relating to any text, photograph, image, graphic or other material you incorporated into Products.

DESIGNING FILES

DTK GLOBAL does not provide any design files

CUSTOMER SUBMITTED ARTWORK OR GRAPHICS

All artwork or designs and images must be provided in CMYK format. DTK GLOBAL is not

responsible for any color shift that occurs in conversions from RGB to CMYK color modes.

All artwork, designs and images must be provided in minimum of 350 DPI resolution for design layouts and CMYK color mode. DTK GLOBAL is not responsible for images printed as fuzzy, distorted or pixilated due to customer provided artwork. ***See Design Details.***

Additional fees may apply for the files larger than 30MB.

ADDITIONAL FEES AFTER 3RD PROOF

The first 3 proofs for each order is free (included in the printing price). Replacing any files after the 3rd proof has been sent will result in additional charges for each file replacement.

\$5.00 fee applies to the following products:

Coroplast Signs, Car Magnet Signs, & Business Card Magnets (Large Custom Size Does Not Apply.)

\$15.00 fee applies to the following products:

Taxi Advertisements, Average Size Banners, & Window Graphics

\$30.00 fee applies to the following products:

Large Custom Size Applies to All Design Work Materials

COLOR PROOFING & MATCHING

DTK GLOBAL is not liable for color matching or ink density on screen proofs approved by the customers. Screen proofs will predict design layout, text accuracy, image proportion and placement, but not color or density.

DTK GLOBAL will try it's best to match the gradient density of each color , DTK GLOBAL is not liable for the final appearance of a color.

Application of UV Coating may effect or change the appearance of the printed colors. DTK GLOBAL is not liable for the final color appearance of a UV product/s.

ORDER CANCELLATION

DTK GLOBAL will be happy to help you cancel your order prior to Approval. However, orders may be eligible for cancellation upon request via email. Our Customer Service Team will inform you of any cancellation charges depending on the stage of the order.

If job is canceled any labor hours (proof, revisions, graphics design, etc.) or administrative fees (credit cards fees, etc.) will be subtracted from your refund. Minimum is \$15 or 15%-30% of total transaction.

Once the order has been placed successfully, No Refunds are issued for the Logo, and Graphic design services.

RETURNS AND REFUNDS

Since each order is unique to customer and has no re-sale value, All Sales Are Final.

No Refunds or Credit.

Customer must notify DTK GLOBAL within 3 business days of order acceptance to notify any defects discovered in the ordered product. In order to receive replacement Customer must return 100% of the received product within 5 days (on their own expense) from the time when the ordered product delivery was taken.

All charges related to expedite printing (Rush Printing or Shipping) are NOT REFUNDABLE, including for those orders that are returned for any reason. All orders that are being returned must be shipped by customer's own expense.

ORDER SHIPPING AND DELIVERY

DTK GLOBAL will always act to make sure that any production difficulties do not delay delivery schedules. In no case shall DTK GLOBAL be liable for any consequential or damages resulting from any delay in shipment or delivery.

All DTK PRINT customers agree not to hold DTK GLOBAL liable for delays in shipments caused by weather conditions, shipping company delays, international customs issues or any other circumstances beyond DTK GLOBAL's direct control. DTK GLOBAL shipment and delivery dates are calculated based upon estimates provided by our suppliers.

DTK GLOBAL will always act to make sure that delivery schedules are met. However, unexpected equipment failure, malfunction and or technical problems may delay the printing process. In case of delay caused by technical difficulty, rush charges/fees will be refunded or waived where applicable. However, technical difficulty will not be the grounds for order cancellation.

Please allow one day for receipt of labeling and billing information before counting turnaround time for shipping from UPS. For example, if you are quoted a shipping time of 3 business days from April 3rd, please allow the first day for DTK GLOBAL to relay your information and for UPS to pick up, and the following 4 business days/non-holidays for your shipment to arrive.

Shipping rates for high quantity products depend on the customers access to a shipping dock and forklift, otherwise additional charges may apply.

SHIPPING ERRORS & LOST PACKAGES

Lost or damaged claims can only be filed for shipments over \$50.00 in value and can only be done within 30 days from package shipment. DTK GLOBAL is not responsible for 3rd party shipping errors, omissions or damaged shipments.

CUSTOMER SUPPLIED INCORRECT ADDRESS

When a package is not delivered due to an error made by the customer in submitting an improper shipping address, DTK GLOBAL will reship the package with corrected address and charge an additional shipping fee for the shipment.

DROP SHIP AVAILABLE

We can drop ship to your customer with your company info for additional charge of \$2.00. User accounts, we can also place package decal sticker with your company info with logo for additional charge of \$3.00. Please ask for details. (Drop Ship: DTK GLOBAL does not use our company info, invoices, or logo on the shipment to your client.)

CREDIT CARD CHARGES

Order exceeding \$200 or greater may require an authorization form and copy of credit card and Driving license.. (A valid photo I.D)

We reserve the right to refuse service without disclosing a reason.
All prices are subject to change without notice, no adjustments will be made.